

## Help With Ordering

In this section you may find help and information about requesting a quote for a MEGA product and ordering.

MEGA is always available to help you choose the most suitable product for your particular GC analysis. You can contact in every moment at [info@mega.mi.it](mailto:info@mega.mi.it) .

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If you already know which type of product you need you can follow one of the option here above reported.Â

How to Request a Quote / Order by e-mail, FAX or PHONE:

You may request a quote for a product or order it by sending an e-mial, a Fax or call at +39 0331-54.79.24 specifying the product characteristics.

For Capillary Columns, please specify:

- Stationary Phase
- Film Thickness Spessore
- Internal Diameter
- Length

Or in alternative the:

- Product Code # (browsing the online catalog you can find the code # for each item).

For PRESS-FIT Connectors, please specify:

- Connection type (UNION, Y 3-ways, MULTI-Ways)

- The internal diameter for each way, specifying what is the single way in the case of Y-3 ways connectors and the entire configuration in the case of Multi-Ways connectors (download and see the "form" that you can simply fill and send, for the PRESS-FIT connectors in pdf format).

Or in alternative the:

- Product Code # (browsing the online catalog you can find the code# for each item).

For Retention Gaps, please specify:

- Internal Diameter

- Length

- Deactivation type

Or in alternative the:

- Product Code # (browsing the online catalog you can find the code# for each item).

Once received your e-mail, fax (or call), we will send you our best quotation for the products of your interest. At this point your order confirmation is necessary to proceed with the definitive eventual purchase order (all information, including delivery time, shipping cost and payment terms will be included in our quotation sheet).

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Online Orders / Quotation

To request an online quotation you may follow a very easy procedure: it is first necessary to be registered on the website. Registration is free and easy (Create your account now). If you are registered users, in order to request a quote for one or more products of your interest, you can easily browse our online catalogue and click on the voice "Add to cart" (you may find this voice next to each product) to select a product. You may proceed by going to the cash box and, as you will see, the price is set to €-0.00 just because you are only asking a quotation, as specified also in the conclusive part of the procedure. You may then send your request and we will provide you information on our best offer (including information delivery time, shipping cost and payment terms) for the selected products. Once you will receive our quote, it is then necessary to confirm your eventual purchase order.

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Another always valid way to contact us for any kind of information or even to request a quote, is by writing to us by e-mail at the address [info@mega.mi.it](mailto:info@mega.mi.it).

To ask for a quotation for a custom product not listed in the catalog, you can send us an e-mail, a Fax or you can call explaining your needs.

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